Contact The Information Security Office

Open a Support Ticket:
› https://request.it.ufl.edu/

Email:
› security@ufl.edu

Phone:
› 352-273-1344

Website:
› https://security.ufl.edu

Resources

Security Alerts
Check frequently for updates on cyber scams and viruses.
› https://alerts.it.ufl.edu/

UF Computing Help Desk
Your resource for account login issues, mobile device consultation, and any other help you need with the technology environment at UF.
› 352-392-HELP(4357)
› helpdesk@ufl.edu
› http://helpdesk.ufl.edu

Report an Incident
If you witness a situation where data is at risk, report the incident to your supervisor and to the Information Security team.
› https://security.ufl.edu/report-an-incident
Congratulations on joining The Gator Nation! The UF Information Security Office protects university data and personal information from threats, both internal and external to the university. Some of the most common cybersecurity issues are listed below.

**Policies**

Federal and state laws address how confidential information must be handled.

- **FERPA**
  The 1974 Family Educational Rights and Privacy Act (FERPA), also known as the Buckley Amendment, protects the privacy of a student’s educational record.
  - [http://www.registrar.ufl.edu/ferpa.html](http://www.registrar.ufl.edu/ferpa.html)

- **HIPAA**
  The Health Insurance Portability and Accountability Act (HIPAA) was passed to improve the privacy of protected health information.
  - [http://privacy.health.ufl.edu/about/overview.shtml](http://privacy.health.ufl.edu/about/overview.shtml)
  FERPA or HIPAA training classes are required for those who work with student records or healthcare information.
  - [http://hr.ufl.edu/learn-grow/job-requirements/compliance-training/](http://hr.ufl.edu/learn-grow/job-requirements/compliance-training/)

**UF policies governing computing and handling of data:**

- [http://www.it.ufl.edu/policies](http://www.it.ufl.edu/policies)

**Acceptable Use Policy**

The Acceptable Use Policy (AUP) applies to all faculty, staff, students, and members of the UF community who utilize UF’s computing resources.

**Mobile Computing and Storage Devices Policy & Standard**

This policy requires storage encryption for all laptops, computers, smartphones, tablets, and USB thumb drives that connect to UF networks and/or store restricted data.

**Data Classification Policy & Standard**

The Data Classification Policy applies to all data or information created, collected, stored, or processed at UF, in both electronic and non-electronic formats.

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**Phishing**

Phishing is when someone tries, via email, text, or phone call, to get you to reveal your personal information by pretending to be a trustworthy company, brand, or university. If you think an email may be suspicious, don’t click!

- [https://security.ufl.edu/email](https://security.ufl.edu/email)

**Passwords**

Your security is only as good as your password.

Never give out your GatorLink or other system password. UFIT will never ask for your password!

- [https://security.ufl.edu/data](https://security.ufl.edu/data)

**Virus Protection**

Millions of viruses circulate on the Internet via emails, malicious websites, and instant messages. Don’t let important data get corrupted by a computer virus—install a UF-approved anti-virus program.

- [https://security.ufl.edu/protect-yourself](https://security.ufl.edu/protect-yourself)

**Remote Access to Resources (VPN)**

UF’s VPN service allows faculty and staff to securely “tunnel” into campus networks and access services, just as if they were actually on campus.

- [vpn.ufl.edu](http://vpn.ufl.edu)
  - For the Health Science Center:
    - [vpn.health.ufl.edu](http://vpn.health.ufl.edu)

**Want to learn more?**

The Cyber Self-Defense Class is designed to get participants thinking about how to protect their personal and work computers at home, in the office, and while traveling.

- To register, sign on to: [https://my.ufl.edu](https://my.ufl.edu)
  - Then navigate to: My Self Service > Training & Development > Request Training Enrollment.

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